

Sara Pinti

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OBJECTIVE

To obtain a career in Software Engineering or Development within a thriving corporation that is willing to challenge and allow successful growth based on education and work related experience.

COMPUTER SKILLS

Android and iOS Operating Systems	Expert	11 Years
Java, Data Structures and Object-Oriented Programming	Proficient	3 Years
JavaScript, PHP, MySQL, and SQL	Proficient	3 Years
HTML/5, CSS/3, XML, and XSL	Proficient	3 Years
GIMP, Photoshop, Flash, Dreamweaver and other Adobe CS5	Proficient	3 Years

EDUCATION

Bachelors of Science, Siena College, Latham NY

Major: Computer Science Expected graduation spring 2015

Associate in Applied Sciences, Hudson Valley Community College, Troy NY

Major: Web Design and WWW Programming May 2013
GPA 4.0/4.0 Honors

Associate in Applied Sciences, Onondaga Community College, Syracuse NY

Major: Electronic Media Communications December 2004
GPA 3.6/4.0 Magna cum Laude

PROFESSIONAL EXPERIENCE

Intern

Systems Implementation Inc., Troy, NY January, 2013 - May, 2013

- Created and maintained social media including photo and company logo editing
- Researched and created software solutions for user related matters using Java, JavaScript, and PHP
- Worked both on site and remotely with little to no supervision

Retail Sales Representative

Verizon Wireless, Clifton Park, NY June, 2008 - November, 2011

- Sold new services and equipment while achieving and/or exceeding quota/revenue targets
- Expert in equipment troubleshooting, repair of mobile devices, and equipment functionality of all cellular operating systems including iOS and Android
- Provided policy and procedure explanations on a daily basis for contract signing and legal documents
- Assisted staff and customers with email setup, including imap, pop3 and MS Exchange

Assistant Retail Operations/Retail Customer Support

Verizon Wireless, Liverpool, NY August, 2000 – May, 2008

- Regulated store flow and made management decisions when management not present in store and by phone
- Performed semi-annual/monthly/weekly physical inventory counts/audits and store observations of customer care representatives
- Resolved inventory discrepancies and followed guidelines to prevent loss

HONORS AND AWARDS

- Award for exemplary achievement in the study of CIS - Web Design and WWW Programming at Hudson Valley Community College
- Phi Theta Kappa National Honor Society Member - Fall 2012 – present
- World of Thanks Award - Verizon Wireless February 2001- Awarded for assisting the Syracuse District in adapting to a new software program for processing transactions